

Terms & Conditions

Please read these terms carefully before using the online payment facility of Nextgen Share Registry Pvt. Ltd. By using the online payment facility on this website, you agree to be bound by these Terms & Conditions. If you do not accept these terms, please do not use this facility.

1. Scope of Service

These terms govern payments made for services offered by Nextgen Share Registry Pvt. Ltd. (CIN: U66190DL2024PTC431604), a SEBI-registered Share Transfer Agent (Registration No. INR000004422) and NSDL-registered intermediary (ID: IN201177). Service descriptions are provided at the time of transaction and are specific to your requirements. Normally, payment is required in advance before commencement of services.

2. Currency & Pricing

All fees are quoted in Indian Rupees (INR) unless otherwise stated. Nextgen Share Registry Pvt. Ltd. reserves the right to change fees at any time without prior notice.

3. Payment Processing

Payments will normally reach our designated account within two working days. We are not liable for payments not reaching the correct account due to incorrect account details, personal information, or technical errors beyond our control. We are not liable if your card issuer declines the payment. Please check with your bank/card provider to ensure payment has been processed.

4. Limitation of Liability

In no event shall Nextgen Share Registry Pvt. Ltd. be liable for any direct, indirect, incidental, consequential, or punitive damages arising from the use or inability to use this payment facility or related services.

Refund & Cancellation Policy

Payments once made are non-refundable and non-cancellable for any services provided by Nextgen Share Registry Pvt. Ltd. In exceptional cases, refunds (if applicable) will be processed solely at the discretion of management and will only be credited to the original payment method used. Nothing in this policy obligates Nextgen Share Registry Pvt. Ltd. to issue a refund unless fees have been paid in excess or due to a proven error on our part.

Sample Clause: "Our services are provided on a best-effort basis, and all payments made to Nextgen Share Registry Pvt. Ltd. are final. We do not offer refunds or cancellations for any payments made, except where required by law."

Privacy Policy

This Privacy Policy applies to all products, services, and websites offered by Nextgen Share Registry Pvt. Ltd.

1. Information We Collect

Contact details such as name, email address, phone number, and postal address.

Payment-related information necessary for transaction processing.

Any additional data provided voluntarily during service usage.

2. How We Use Your Information

To process transactions and provide requested services.

To maintain statutory records as per SEBI and NSDL regulations.

To comply with legal and regulatory obligations.

Changes to Privacy Policy

Nextgen Share Registry Pvt. Ltd. reserves the right to modify or update this Privacy Policy without prior notice. Continued use of our services constitutes acceptance of such changes.

Investor Grievance Redressal

Existing customers may email grievances to: nextgen.rta.investor@gmail.com

SEBI SCORES: <https://scores.sebi.gov.in/>

Registered Office:

Nextgen Share Registry Pvt. Ltd.

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